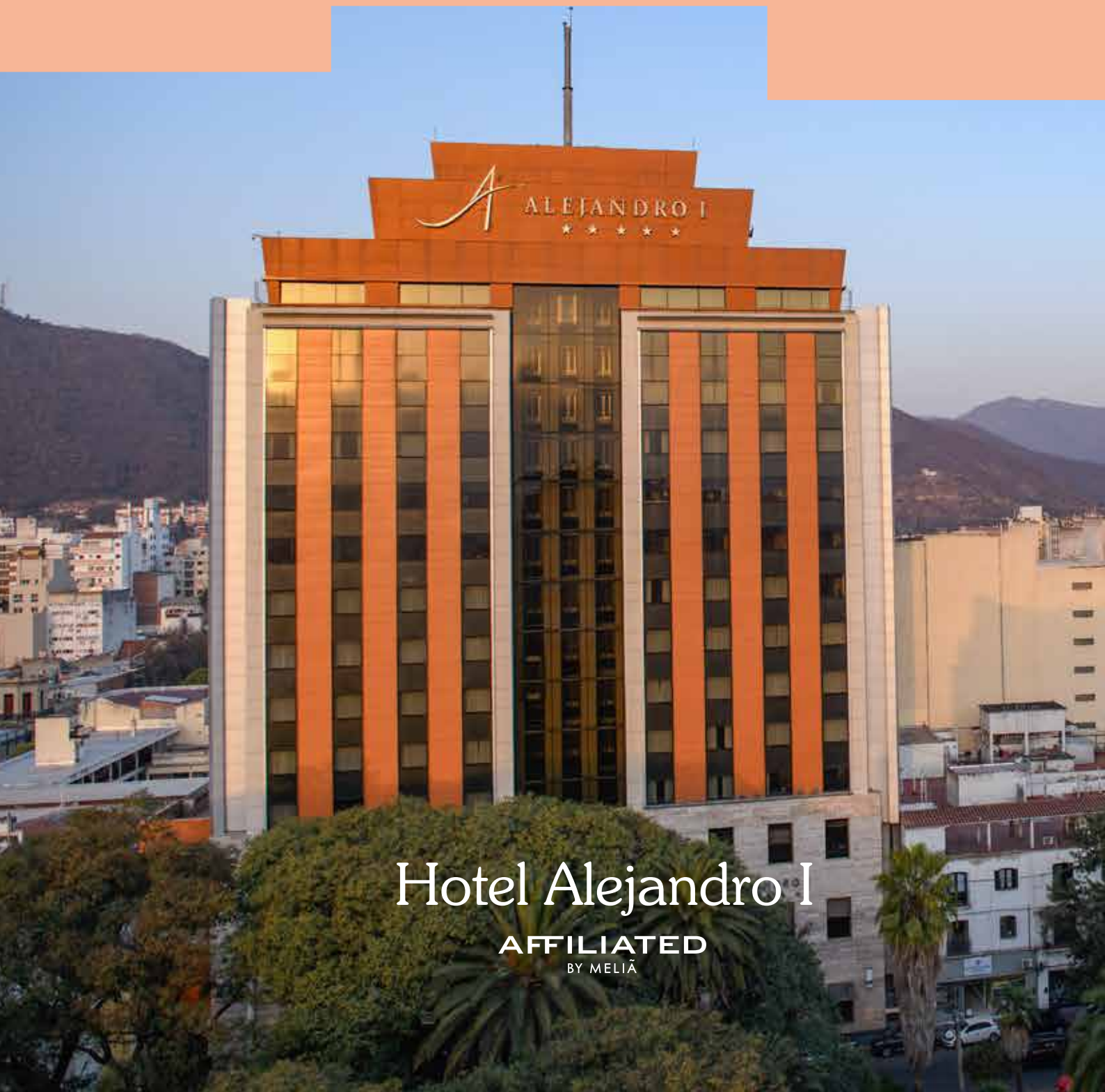
2025 REPORT

SUSTAINABLE MANAGEMENT



Hotel Alejandro I

AFFILIATED
BY MELIÁ

TABLE OF CONTENTS

1. Overview of the organisation, facilities and services

2. Sustainability Management Policy

3. Overview of the Sustainability Management System

4. The hotel's contribution to sustainable development in the destination and current improvement objectives

5. Key sustainability management indicators: economic, social and environmental

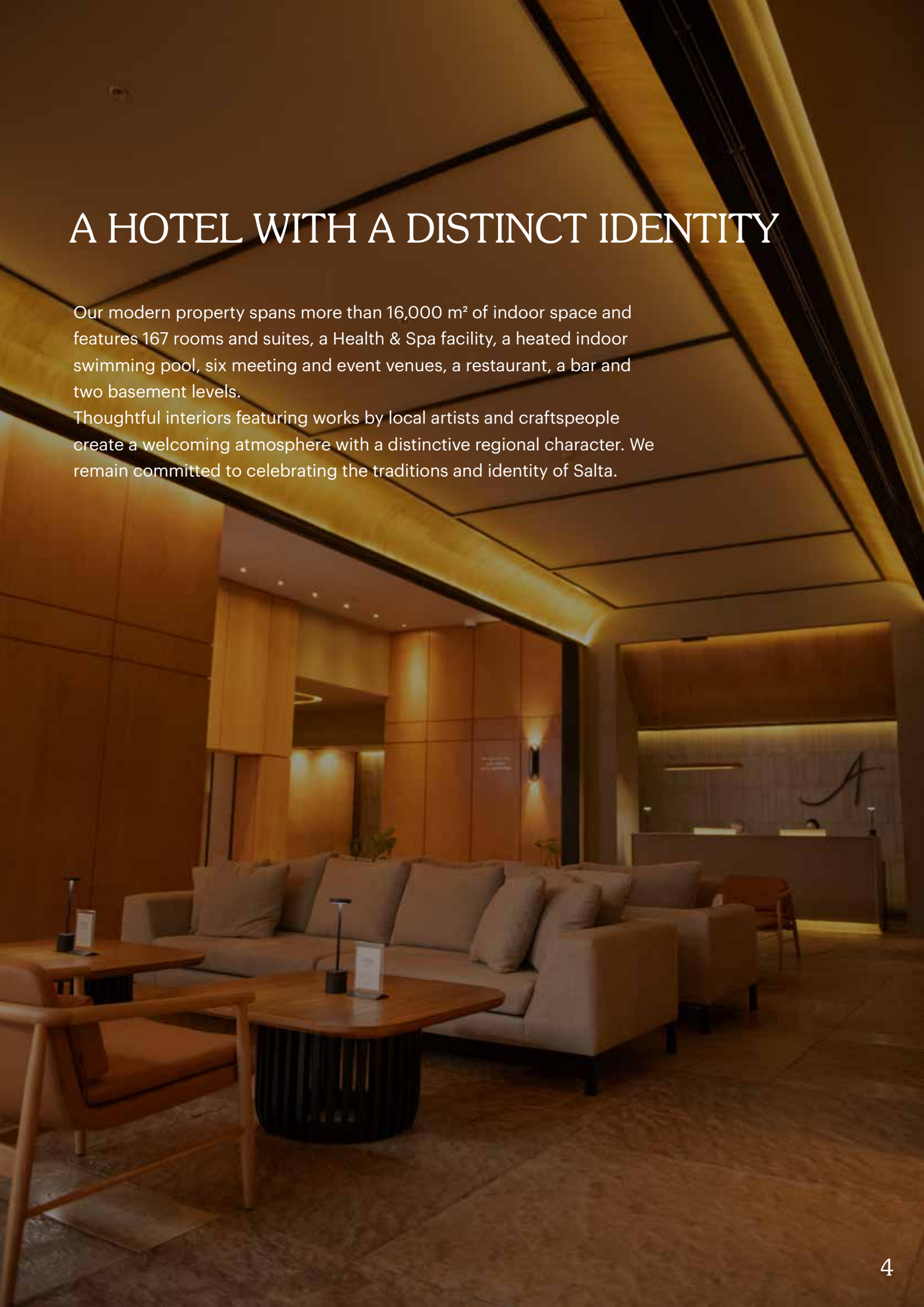
OUR STORY

We opened our doors in February 2006 as the first five-star hotel in northern Argentina established with investment from Salta.
Before opening, we trained and prepared our team at various venues across the province. Ever since, we have valued the dedication to service shown by every member of our team. From the outset, we have been committed to providing a premium experience for our guests and visitors. Professionalism, warmth and genuine hospitality have become the hallmarks of our identity.



A HOTEL WITH A DISTINCT IDENTITY

Our modern property spans more than 16,000 m² of indoor space and features 167 rooms and suites, a Health & Spa facility, a heated indoor swimming pool, six meeting and event venues, a restaurant, a bar and two basement levels.
Thoughtful interiors featuring works by local artists and craftspeople create a welcoming atmosphere with a distinctive regional character. We remain committed to celebrating the traditions and identity of Salta.



GROUND-FLOOR FACILITIES AND SERVICES

EL MESÓN
RESTAURANTE & BAR

FOOD & BEVERAGE

Buffet breakfast	6.00 am – 11.00 am
Lunch	12.00 pm – 3.30 pm
Dinner	8.00 pm – 12.30 am
Bar and café	6.00 am – 1.00 am
Room service	24 hours

RECEPTION

COWORKING SPACE
Available 24 hours a day.

HEALTH CLUB

Fully equipped for hotel guests and members.

SWIMMING POOL

DRY AND STEAM SAUNAS

JACUZZI

GYM

PILATES

DYNAMIC TRAINING

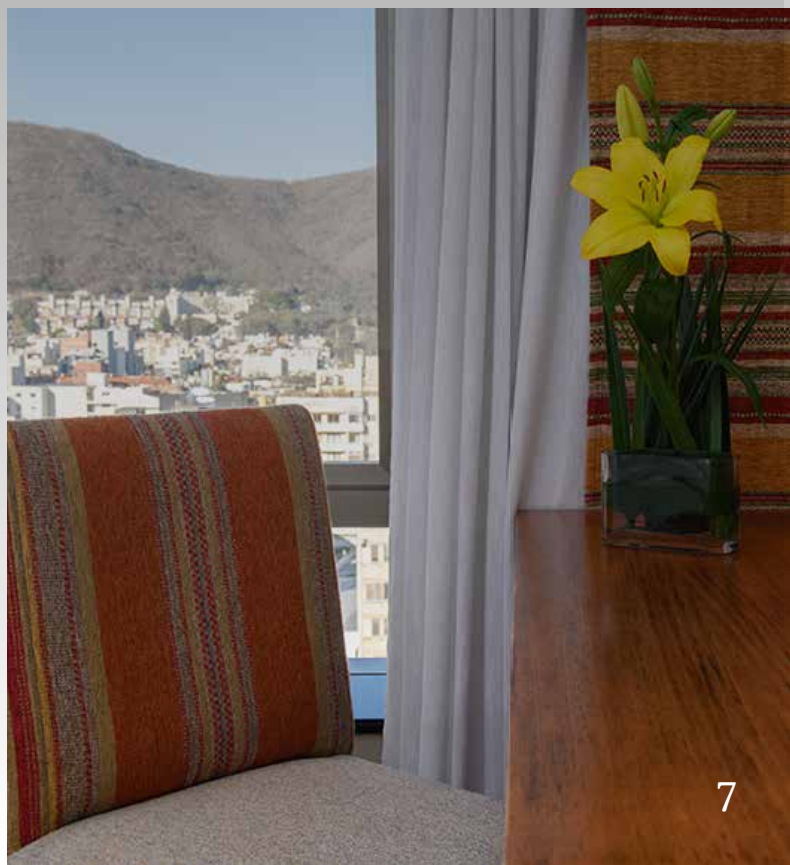




ROOMS AND SUITES

The hotel offers 160 guest rooms, three Junior Suites, three Executive Suites and one Presidential Suite, providing a total of 167 rooms and suites.





SUSTAINABILITY MANAGEMENT POLICY

Hotel Alejandro I provides accommodation, dining, corporate events and social event services, and has operated in the tourism market of Salta Province since 2005.
At Hotel Alejandro I, we believe sustainability is essential to ensuring that tourism continues to drive economic development in Salta Province and throughout Argentina. We are therefore committed to sustainable management across its three dimensions: environmental, social and economic.

Our commitments:

- Uphold the principles of sustainable tourism.
- Comply with all legal requirements applicable to sustainability management.
- Optimise procurement processes, giving priority to local and environmentally responsible producers.
- Preserve and promote cultural heritage, minimise adverse impacts on biodiversity and landscapes, and maximise positive impacts.
- Encourage best practices in energy and water conservation and emissions reduction.
- Manage waste and wastewater responsibly.
- Provide ongoing training and protection for our employees.
- Ensure health, safety and hygiene throughout the property.
- Support local cultures and economies through initiatives that improve the natural and social environment.
- Prioritise service quality through attentive guest and customer care and continuous improvement in satisfaction.
- Establish preventive and corrective actions to ensure continuous improvement in sustainability management.

Hotel Alejandro I's management assumes responsibility for defining, implementing, reviewing and communicating this policy, and for ensuring it is understood by everyone working for the organisation. Management also undertakes to share the policy with guests, customers, suppliers and all other stakeholders involved in the hotel's sustainability management.



Lic. Michele Safar
Gerente Operativo
Fecha Septiembre 2020 - Rev. 02



MISSION AND VISION

MISSION

As hosts, we provide comprehensive hospitality services to our guests, visitors and customers. Through warm, personalised attention, professionalism, kindness and a genuine commitment to service, we pursue a broad business vision grounded in social responsibility.

VISION

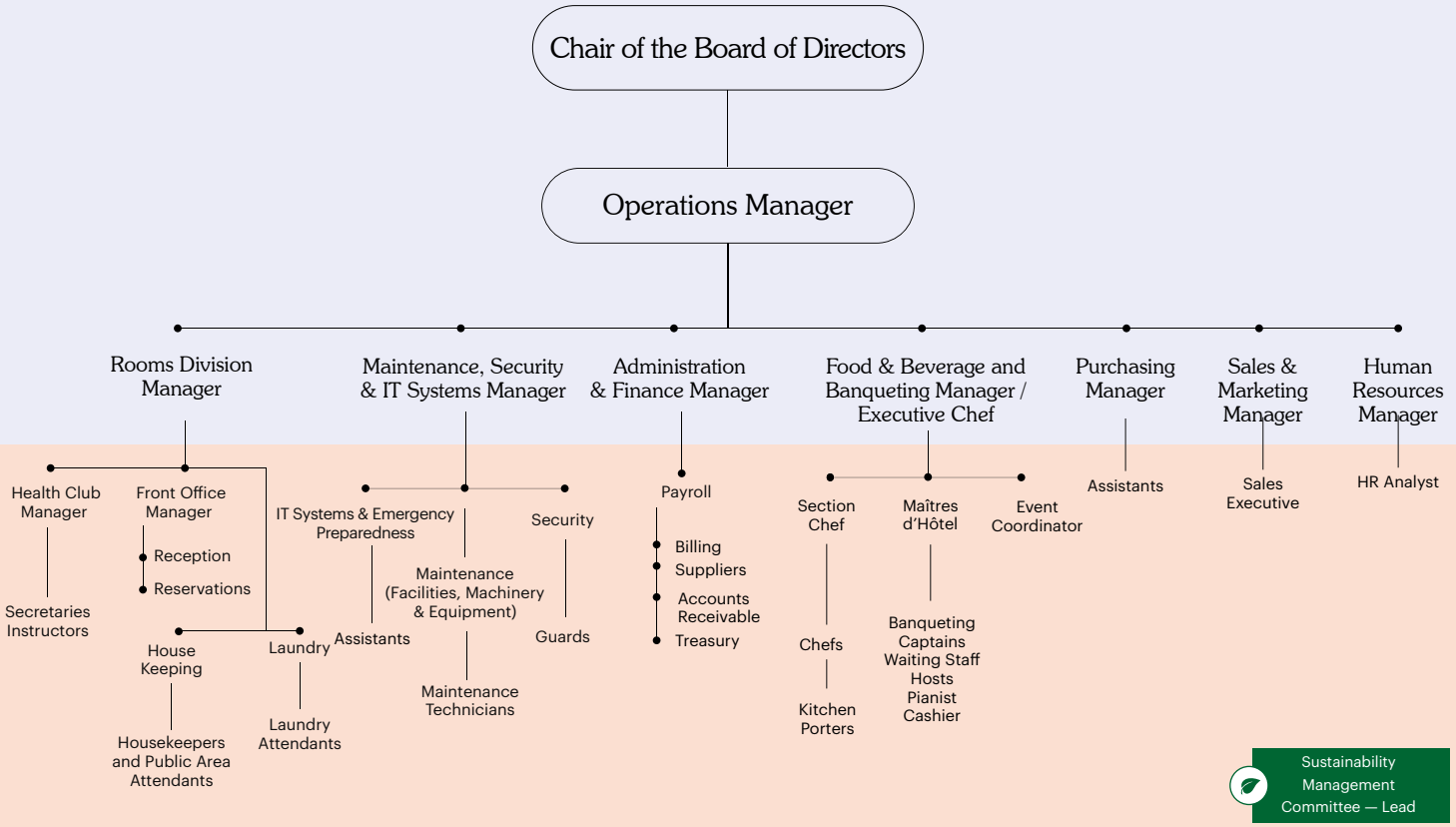
To be a leader in accommodation services across Argentina's north-western (NOA) and north-eastern (NEA) regions, recognised for our folkloric traditions, location and personal warmth. We strive for management that anticipates and adapts to change, learns from experience and continually innovates, guided by social responsibility.

OUR VALUES

- INTEGRITY
- SOCIAL RESPONSIBILITY
- SERVICE MINDSET
- INITIATIVE AND CONTINUOUS RENEWAL
- WARMTH
- BUSINESS VISION
- PROFESSIONALISM

ORGANISATIONAL STRUCTURE

- BOARD OF DIRECTORS
- OPERATIONS MANAGER
- DEPARTMENT MANAGERS
- SUPERVISORS / TEAM LEADERS
- ADMINISTRATIVE STAFF
- SUPPORT STAFF
- INTERNS
- TRAINEES


Chair of the Board of Directors
Operations Manager
Comité Ejecutivo
Operations Committee
Rooms Division Manager
Maintenance, Security & IT Systems Manager
Administration & Finance Manager
Food & Beverage and Banqueting Manager / Executive Chef
Purchasing Manager
Sales & Marketing Manager
Human Resources Manager
Health Club Manager
Secretaries Instructors
Front Office Manager
Reception
Reservations
House Keeping
Housekeepers and Public Area Attendants
Laundry
Laundry Attendants
IT Systems & Emergency Preparedness
Assistants
Maintenance (Facilities, Machinery & Equipment)
Maintenance Technicians
Security
Guards
Payroll
Billing
Suppliers
Accounts Receivable
Treasury
Section Chef
Chefs
Kitchen Porters
Maîtres d'Hôtel
Banqueting Captains
Waiting Staff
Hosts
Pianist
Cashier
Event Coordinator
Assistants
Sales Executive
HR Analyst
Sustainability Management Committee — Lead


Hotel Alejandro I
AFFILIATED
BY MELIÁ
SALTA - 2025

OVERVIEW OF OUR SUSTAINABILITY MANAGEMENT SYSTEM

Our entire organisation is committed to the principles of sustainable tourism and recognises the importance of a management system that supports economic development while acting responsibly towards the environment and society.

The Sustainability Management Committee comprises one or two representatives from hotel departments. Its primary role is to maintain internal communication about initiatives undertaken by the organisation to improve its working environment and the surrounding urban and rural communities.

Our Sustainability Management System follows the continuous improvement cycle-Plan, Do, Check, Act (PDCA). Through this approach, we aim to become agents of change and lead by example, demonstrating that sustainable development is not a passing trend but an essential model for the prosperity of future generations.

SUSTAINABILITY MANAGEMENT COMMITTEE

The committee was established to implement the requirements of the hotel's Hoteles Más Verdes Gold-level certification.



RESPONSIBILITY INITIATIVES SUPPORTING THE LOCAL COMMUNITY



Delivery of essential supplies to Quebrada del Toro.



Donation of lunch boxes to Fundación HOPE.

INITIATIVES TO IMPROVE OUR ENVIRONMENT



Collection of plastic containers for recycling.

Visit by students from Instituto Jean Piaget



Support for the Salta
Symphony Orchestra



Training session on the benefits
of the Management System

RESULTS

We measure our carbon footprint and work towards offsetting our emissions.

2025 CARBON FOOTPRINT

989,8

TONNES OF DE CO2E PER YEAR

Recycling and responsible final disposal of waste in 2025:

8.487 kg. of recyclable waste

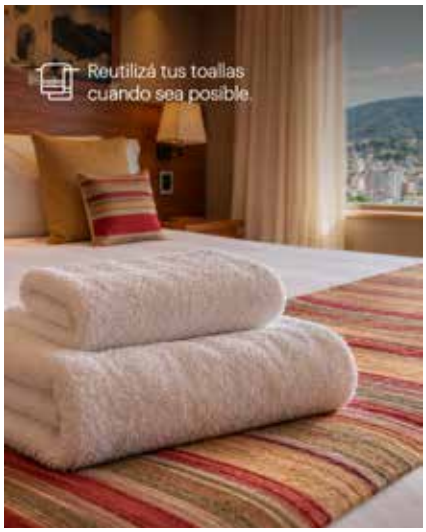
800 lt. of used cooking oil

42.145 kg. of wet waste

RESULTS

We improved our external communication on sustainability management through social media.



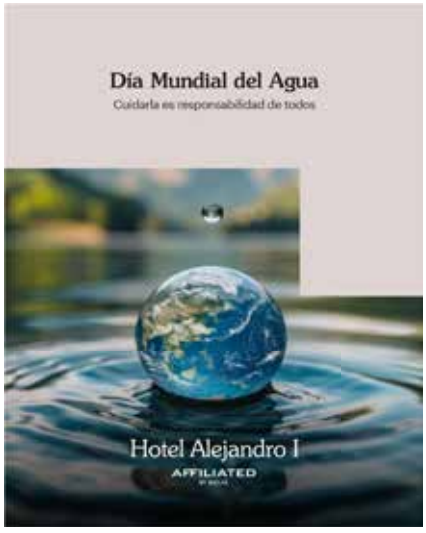
















RECENT OBJECTIVES

- Introduce a check-out procedure to reduce items left behind by guests.
- Implement the “My Activities” system in the gym.
- Organise cleaning days in maintenance storage areas.
- Implement initiatives related to the affiliation with Meliá Hotels International (MHI).

RESULTS

Alejandro I joined the Affiliated by Meliá network, gaining the support of an international hospitality group while preserving our distinctive identity. Our commitment to quality, warmth and service is now further strengthened by global standards.
Hotel Alejandro I, Affiliated by Meliá.
Excellence, hospitality and service beyond borders.

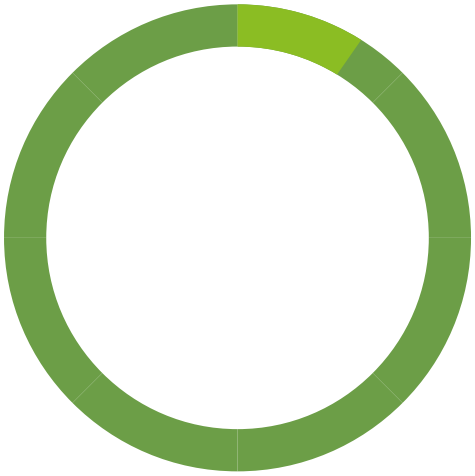




https://www.eltribuno.com/salta/2025-9-16-1-2-0-alejandro-i-se-integra-a-una-red-global-de-hoteles

https://reportnews.la/blog/2025/09/19/el-hotel-alejandro-i-de-salta-inicia-una-nueva-etapa-junto-a-melia/

KEY SUSTAINABILITY MANAGEMENT INDICATORS: ECONOMIC, SOCIAL AND ENVIRONMENTAL



Number of suppliers with good sustainability practices and certifications: 52

13% Suppliers from other parts of Argentina

87% Local suppliers

SOCIAL INDICATORS

2384 hs hours of training delivered in 2025, equivalent to an average of approximately 16 training hours per employee

99% of employees in operational management roles come from the local community

Workforce | 41,8% women y un 58,2% men

Management | 30% women y un 70% men

Middle management | 57% women y 43% men

KEY SUSTAINABILITY MANAGEMENT INDICATORS: ECONOMIC, SOCIAL AND ENVIRONMENTAL

ENVIRONMENTAL INDICATORS

99% of the chemical products used at the hotel are supplied by companies with certifications and recognised good practices

8487 kg of recyclable waste

4,77 kg emitted per guest stay.

SUSTAINABILITY MANAGEMENT SYSTEM

EVERY ACTION COUNTS

sustentabilidad@alejandro1hotel.com.ar

Hotel Alejandro I

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BY MELIÃ